



ISO 29990

Learning services for non-formal education and training – Basic requirements for service providers

ISO 29990 – *Learning services for non-formal education and training – Basic requirements for service providers*, is designed for all types of education service providers, to include colleges and universities, industrial firms offering in-house further training, as well as association-run training institutes. In doing so, the Standard emphasizes the single most important asset of any training institution - the learning services themselves.

With its focus on the actual learning needs of the target group, the development of suitable content, and the evaluation of learning results, the Standard describes a model that is trend-setting because it provides evidence of competence and quality. In addition, the Standard with its requirements for the profitability of an institution also functions as a valuable tool for management and leadership – the keywords here being management of resources, finances, and risk.

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